



NOTICE



FedEx & UPS Suspend Service Guarantees

FedEx has announced an immediate global suspension of the Money-Back Guarantee program. Although this suspension is similar to peak holiday season terms, the COVID-19 suspension is open-ended with an undefined end date. And UPS took similar measures in suspending UPS Service Guarantee until further notice. The UPS Service Guarantee is suspended for all U.S. origin shipments (U.S. Domestic and International) at any service level.